

General Terms and Conditions (GTC)

Last updated: 30 January 2025

1. Scope and Applicability

1.1 These General Terms and Conditions (GTC) apply to all services provided by Peter Kornicker Trainer & Coach (hereinafter "Provider") to his clients, including coaching, training, and consulting services, whether conducted online or in person.

1.2 By booking a service, the client agrees to these GTC. Any deviating conditions require written confirmation by the Provider.

2. Services Offered

2.1 The Provider offers training and coaching services. The specific content, format, and duration of services will be agreed upon individually.

2.2 The Provider reserves the right to make reasonable adjustments to content and delivery methods as necessary.

3. Booking and Payment Terms

3.1 Bookings must be made in writing (email or via the website). A booking is binding once confirmed by the Provider.

3.2 Payment is due within 30 days of invoice issuance. If payment is not received on time, the Provider reserves the right to deny participation in the booked service.

3.3 All prices are stated in Swiss Francs (CHF) and exclude VAT, unless otherwise specified.

4. Cancellation and Rescheduling Policy

4.1 Cancellations by the client must be made in writing. The following cancellation fees apply:

- Up to 14 days before the training/coaching: Full refund
- 13 to 2 days before: 50% of the fee
- Less than 2 days before: No refund

4.2 If the Provider needs to cancel or reschedule a session, an alternative date will be proposed. If no suitable alternative can be found, the client will receive a full refund.

5. Liability and Disclaimer

5.1 The Provider offers training and coaching services as guidance and support but does not guarantee specific results.

5.2 The Provider is not liable for any indirect or consequential damages arising from participation in its services.

5.3 Clients are responsible for their own decisions and actions resulting from the coaching or training sessions (or any other services rendered by the Provider).

6. Confidentiality and Data Protection

6.1 The Provider treats all client information as confidential and will not disclose it to third parties without consent.

6.2 Personal data will be processed in compliance with applicable data protection laws.

7. Intellectual Property

7.1 Training materials, presentations, and documentation provided by the Provider remain its intellectual property and may not be copied, shared, or used commercially without permission.

8. Governing Law

8.1 These GTC are governed by the laws of Switzerland.

9. Final Provisions

9.1 If any provision of these GTC is found to be invalid, the remaining provisions shall remain in full force and effect.

9.2 The Provider reserves the right to amend these GTC at any time. The latest version will be published on the website.